

SwitchItProvo.com

The Energy Conservation Program from **Provo City Power**

STANDARD TERMS AND CONDITIONS WEATHERIZATION REBATE PROGRAM

CITY OF PROVO • ENERGY DEPARTMENT
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Program Overview

Provo Power is pleased to offer the new Energy Efficiency Program (EE Program) available to residential customers. The EE Program is designed to offer rebates for those who purchase qualified appliances or dispose of old appliances, and will also offer home energy audits to evaluate and/or suggest energy improvement projects and energy efficient devices within the homes for cost effectiveness. The EE Program is offered only to customers served by Provo City Power.

The EE Program is a demand side management tool to promote and encourage energy conservation and load shaping with verifiable and achievable results. There is a limited amount of funding for each activity and the program will only run until the funds are depleted. The EE Program may be modified, changed or terminated at any time.

The EE Program requires the participation of the customers to submit specific information or applications for rebates. The information will be processed to determine the value and reductions of electrical consumption. The goal of the department is to monitor and evaluate the effectiveness of these activities.

Weatherization Rebate Program

Availability. Rebates are available on a first-come, first-serve basis and will be offered until the funds are depleted. Customers are to refer to the program website at www.SwitchItProvo.com for the latest information on the program. Applications must include all the required information. It is the responsibility of the customer to submit a complete application. Incomplete applications will be returned with a reason for the denial and how to re-apply. Funds will not be held in reserve for incomplete applications.

Eligibility. This program is available only to residential electric customers served by Provo City. The customer must have a utility account in their name and be in good standing with the utility. The customer is allowed only one rebate/incentive for each product category. All products and improvements must be new and installed by licensed contractors. The weatherization rebate application form must be complete and accurate.

Rebates/Incentives. Rebates and qualifying products and services are shown below in Figure 1.

Proof of Purchase. A dated invoice or sales receipt itemizing the purchased products and/or services must accompany each rebate application. The invoice or sales receipt must indicate the manufacturer/contractor, model numbers, purchase price, date of purchase and state sales tax amount paid.

Approval and Verification. Provo City and its respective agents reserve the right to verify sales transactions and to have reasonable access to the customer's residence to inspect the installation.

FIGURE 1:
QUALIFYING APPLIANCES AND AVAILABLE REBATES

| PRODUCT OR SERVICE | TARGET ENERGY RATING | REBATE |
|--|--|------------------|
| Insulation in attic/ceiling ¹ | R-19 Electric Cooled (3,000 max sq ft) | \$0.10 per sq ft |
| | R-19 Electric Heated (3,000 max sq ft) | \$0.55 per sq ft |
| | R-30 Electric Cooled (3,000 max sq ft) | \$0.15 per sq ft |
| | R-30 Electric Heated (3,000 max sq ft) | \$0.65 per sq ft |
| Insulation on outside wall ¹ | R-11 Electric Cooled (1,000 max sq ft) | \$0.30 per sq ft |
| | R-11 Electric Heated (1,000 max sq ft) | \$0.65 per sq ft |
| Windows—outside wall ² | U of ≤ 0.30 & Solar SHGC of ≤ 0.30 | \$0.50 per sq ft |
| Central air conditioning unit | 15.00 + Seer ³ | \$150.00 |

Note 1: These rates for insulation apply to homes with electric cooling. Homes with electric heating will receive the higher rebate amount upon proper verification.

Note 2: This applies to homes with electric cooling.

Note 3: Central air conditioning equipment must match the calculated cooling level load of the residence where it is installed. The cooling load calculation must be based on methodology in Air Conditioning Contractors of America (ACCA). In addition installation documentation must be completed and signed a certified North American Technician Excellence dealer.

Application Form. The application form must be filled out completely, truthfully and accurately. The Customer must sign and submit the application along with a copy of the dated invoice or sales receipt within ninety (90) days or less from the purchase date of said services and/or products. By signing the weatherization rebate application form, the Customer certifies that they purchased and installed the said products identified on the application form at the Customer's location. The Customer agrees that all the information is true and accurate and has conformed to all of the terms and conditions for this program. A copy of the application form is attached as exhibit B.

Rebate Process. Rebates will be processed on a first-come, first-serve basis until the funding is depleted. The Customer should allow about six (6) weeks from the receipt of the completed application to process the rebate. Rebate checks will be sent to the address listed on the customer's account. Customers may contact Provo City's energy services coordinators at (801) 852-6886 to inquire about the status of the rebate.

Buy Local. Provo City wants customers to buy their products and/or services from local businesses that support our community with jobs, taxes and services. A list of local dealers is provided for the customer convenience at the web site www.SwitchItProvo.com. The utility has contacted these retailers and provided them with the rebate information to assist the customers. We encourage Provo resident to shop their local businesses for other promotions and benefits.

Warranties. Provo City makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding the products or services provided by a retailer, manufacturer, vendor, or contractor. The Customer should contact the retailer or manufacturer regarding product performance and warranties ■