

# SwitchItProvo.com

The Energy Conservation Program from **Provo City Power**

## STANDARD TERMS AND CONDITIONS RESIDENTIAL ENERGY EFFICIENCY AUDIT PROGRAM

CITY OF PROVO • ENERGY DEPARTMENT  
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### Program Overview

Provo Power is pleased to offer the new Energy Efficiency Program (EE Program) available to residential customers. The EE Program is designed to offer rebates for those who purchase qualified appliances or dispose of old appliances, and will also offer home energy audits to evaluate and/or suggest energy improvement projects and energy efficient devices within the homes for cost effectiveness. The EE Program is offered only to customers served by Provo City Power.

The EE Program is a demand side management tool to promote and encourage energy conservation and load shaping with verifiable and achievable results. There is a limited amount of funding for each activity and the program will only run until the funds are depleted. The EE Program may be modified, changed or terminated at any time.

The EE Program requires the participation of the customers to submit specific information or applications for rebates. The information will be processed to determine the value and reductions of electrical consumption. The goal of the department is to monitor and evaluate the effectiveness of these activities.

### Residential Energy Efficiency Audit Program

**Availability.** The Utility will promote conservation and energy efficiency through an effective energy auditing program for residential consumers on a first come, first serve basis and will be offered until the funds are depleted. The intent of this auditing

program is to identify ways to improve the efficiency in customers' homes. Customers can learn the latest about the program by visiting the website at [www.switchitprovo.com](http://www.switchitprovo.com). Interested customers are required to submit all required information to participate in the auditing program. It is the responsibility of the customer to fully participate with the energy auditor in providing all relevant data. Incomplete participation may cause the energy audit to be terminated before completion and the customer will need to re-apply for the audit services and pay any associated fees.

**Purpose.** The Utility wants the customer to (1) lower energy consumption by using techniques, methods, and tools that are more energy efficient; (2) shave or shift peak consumption by changing usage behavior; (3) save money with lower energy bills; and (4) be smarter with the state-of-the-art knowledge of improvements to the home operation for being better energy managers.

**Eligibility.** The customer must be an existing residential customer with the Utility. Only one on-site audit is available to each residential customer.

**Online Home Energy Audit.** There will be an online home energy audit program for customers to use by inputting data about their household and in return receive a report with recommendations for energy improvements. The self audit will take about 30 to 45 minutes to respond and submit the questions and get the report. There is no cost for this service. In addition to the online energy audit, customers will be eligible for one on-site energy audit.