

SwitchItProvo.com

The Energy Conservation Program from **Provo City Power**

STANDARD TERMS AND CONDITIONS APPLIANCE, LIGHTING AND CEILING FAN REBATE PROGRAM

CITY OF PROVO • ENERGY DEPARTMENT
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Program Overview

Provo Power is pleased to offer the Energy Efficiency Program (EE Program) available to residential customers. The EE Program is designed to offer rebates for those who purchase qualified appliances or dispose of old appliances, and will also offer home energy audits to evaluate and/or suggest energy improvement projects and energy efficient devices within the homes for cost effectiveness. The EE Program is offered only to customers served by Provo City Power.

The EE Program is a demand side management tool to promote and encourage energy conservation and load shaping with verifiable and achievable results. There is a limited amount of funding for each activity and the program will only run until the funds are depleted. The EE Program may be modified, changed or terminated at any time.

The EE Program requires the participation of the customers to submit specific information or applications for rebates. The information will be processed to determine the value and reductions of electrical consumption. The goal of the department is to monitor and evaluate the effectiveness of these activities.

Appliance, Lighting and Ceiling Fan Rebate Program

Availability. Rebates are available on a first-come, first-serve basis and will be offered until the funds are depleted. Customers are to refer to the program website at www.SwitchItProvo.com for the latest information on the program. Applications must include all the required information. It is the responsibility of the customer to submit a complete application. Incomplete applications will be returned with a reason

for the denial and how to re-apply. Funds will not be held in reserve for incomplete applications.

Eligibility. This is an appliance replacement program available only to electric customers served by Provo City. The customer must have a utility account in their name and be in good standing with the utility. The customer is allowed only one rebate for each appliance purchased from each rebate category unless otherwise noted. Refrigerators, dishwashers and/or clothes washers qualifying for a rebate under this program must be new and installed to replace existing appliances. The replaced appliances' serial numbers, brand and model information are required on the rebate application form. It is not necessary for newly purchased room air conditioners, lighting fixtures, and/or ceiling fans to replace older units in order to qualify for the rebate.

Rebates/Incentives. The chart in Figure 1 shows qualifying appliances and rebates that are part of this program.

Proof of Purchase. A dated invoice or sales receipt itemizing the purchased appliance must accompany each rebate application. The invoice or sales receipt must indicate the manufacturer, brand, model numbers, purchase price, date of purchase and state sales tax amount paid.

Approval and Verification. Provo City and its respective agents reserve the right to verify sales transactions and to have reasonable access to the customer's residence to inspect the installation.

Application Form. The application form must be filled out completely, truthfully and accurately. The Customer must sign and submit the applica-

FIGURE 1:
QUALIFYING APPLIANCES AND AVAILABLE REBATES

APPLIANCE/PRODUCT	ENERGY RATING ¹	REBATE
Refrigerator	Energy Star—larger than 10 cu ft	\$40
Dishwasher	Energy Star—EF 0.68 or higher ²	\$20
Clothes Washer	Energy Star—MEF 2.20-2.59 ²	\$35
	Energy Star—MEF 2.6 or higher ²	\$50
Room Air Conditioner	Energy Star	\$30
Lighting Fixture (limit 2)	Energy Star	\$20 ³
Ceiling Fan (limit 2)	Energy Star	\$20 ³
Water Heater	Energy Star (Electric Only)	\$50

Note 1: The Customers are encouraged to check www.energystar.gov to determine qualifying appliances before purchasing and submitting the application form.

Note 2: The Customers are encouraged to check www.energystar.gov to determine MEF or EF ratings.

Note 3: The incentive will not exceed the purchase price of the product.

tion along with a copy of the dated invoice or sales receipt within ninety (90) days or less from the appliance purchase date. By signing the rebate application form, the Customer certifies that they purchased and installed the appliance(s) identified on the application form at the Customer's location. The Customer agrees that all the information is true and accurate and has conformed to all of the terms and conditions for this program.

Rebate Process. Rebates will be processed on a first-come, first-serve basis until the funds are depleted. The Customer should allow about six (6) weeks from the receipt of the completed application to process the rebate. Rebate checks will be sent to the address listed on the customer's account. Customers may contact Provo City's energy services coordinators at (801) 852-6802 to inquire about the status of the rebate.

Buy Local. Provo City wants customers to buy their

appliances from local businesses that support our community with jobs, taxes and services. A list of local appliance dealers is provided for the customer's convenience at the web site www.SwitchItProvo.com. The utility has contacted these retailers and provided them with the rebate information to assist the customers. We encourage Provo residents to shop their local businesses and any other promotional venues associated with energy efficiency appliances.

Warranties. Provo City makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding the appliance or services provided by a retailer, manufacturer, vendor, or contractor. The Customer should contact the retailer or manufacturer regarding appliance performance and warranties. ■